

# 3StarsNet

## PARTNERSHIP PROGRAMS



## PROGRAM 2 : WHITELABEL

### WHO WE ARE

3StarsNet is the biggest alternative VoIP operator in Belgium. Created in 1990, we are **fully BIPT Licensed**, with our **own redundant network infrastructure** and number ranges.

In 27 years, we have developed a wide range of partnerships. From the local IT consultant to the **main wholesale and white label partners**.

Every actor has its challenges and objectives. We have many various solutions for every level of partners. Our aim is to **help you grow your business**, while having a professional telecom partnership.

### THE WHITELABEL

### PROGRAM

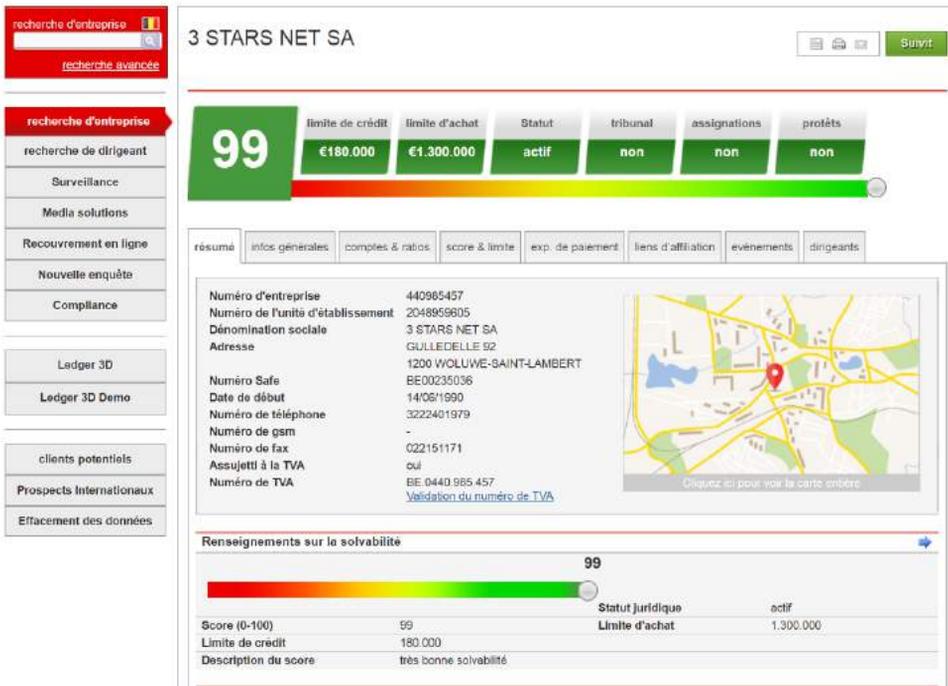
As we are continuously reinventing ourselves, we have brought into the market a **new way of doing business** with our high-level partners.

Thanks to a **unique high-end cloud based solution**, you can truly become an **independent telecom operator**, managing your business via a wide series of functionalities which allow you to **connect, monitor and protect** your customers.



# Financial Health

creditsafe  
simply smarter



Financial health score at 99 % for the second consecutive year.  
Source [www.creditsafe.be](http://www.creditsafe.be) . Result taken the 01.02.2018

## Key Facts 2017

250+ Millions of minutes

were processed by 3StarsNet network  
this year.



190+ Wholesale Partners

Resell/repackage our services using  
our 4 different partnering programs.



500.000 € Invested

To keep improving our network, we  
invested more than half a million  
euro in our infrastructure and R&D...  
Please welcome our new redundants  
Cisco ASR 1002-HX.



20000+ Customers

Trusted 3StarsNet network for their  
communications.



Uptime 99,993%

Based on whole sale platform uptime,  
from 01/01/2017 to 31/01/2018. Total  
cumulative downtime: 99 min.



# WhiteLabel

## PARTNERSHIP FEATURES



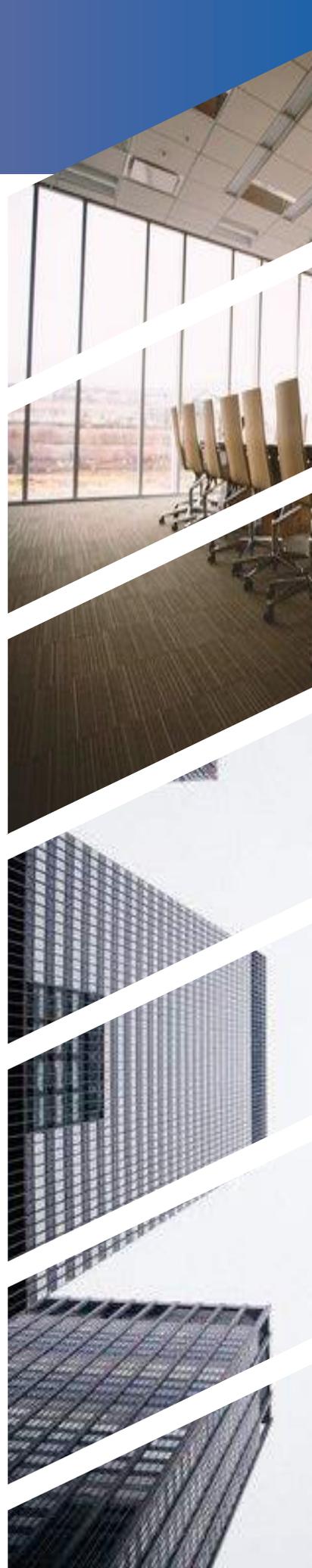
### CARRIER FEATURES

1. **Free multi-site SIP-Trunks** with free and **unlimited channels\***.
2. **Inbound & outbound** traffic
3. **National, international, VAS** and toll free DIDs
4. **T38** support
5. **Direct IP peering**: get locally peered to 3StarsNet Network (Interconnect point: InterXion)
6. **Automatic Porting tool**: follow and execute your porting requests in real time



### CLOUD FEATURES

1. **Individual & sub customers rate plans**: Get rated CDRs with your own Rate Plans
2. **Real time CDRs**: No delay to get your CDRs, easier your billing and monitoring (Via APIs or GUI)
3. **Voicemails**: get your audio files via our interface
4. **Call recording**: record up to 2 months of all your communications
5. **Hunt Groups**: create your own cascade
6. **IVRs**: Create your IVRs with unlimited levels
7. **Call forward**: Decide the rules of call forwarding based on customers requests
8. **Fax2Mail**: Specify which emails receive a fax sent to a DID  
... and many more



## BILLING FEATURES

1. **Customize our web interface** and give access to your customers with your own look & feel
2. **Create your own of pack of minutes**, and select what destinations can be included/excluded
3. **Create or your own selling prices**, based on a markup on buying prices or fixed prices defined buy you (unlimited number of rate plans possible)
4. **Create your own invoices** toward your end customers (pdf)
5. **Prepaid / postpaid** features



## SECURITY FEATURES

1. **Real time active calls monitoring**: Real time business insight on ongoing calls (accurate view on current consumption)
2. **Active Anti-hacking algorithm** auto detection and protect: handling maximum daily and monthly limits consumption, outbound channels limits, unique in house fraud detection algorithm system based on multiple parameters, such as destination zone, time frame, users profile
3. **Emergency calling**: Emergency address registration via APIs our GUI (legal purpose), give correct emergency call routing to redirect your calls to the right emergency center



## LOOK AND FEEL



### Control panel

#### Telephone lines

028998170
25254377 "Avaya"
027908976 "Thomas"
022401973 "Claire"
995610372 "freepbx login"



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