

# 3StarsNet

## PARTNERSHIP PROGRAMS



## PROGRAM 3 : WHOLESALÉ

### WHO WE ARE

3StarsNet is the biggest alternative VoIP operator in Belgium. Created in 1990, we are **fully BIPT Licensed**, with our **own redundant network infrastructure** and number ranges.

In 27 years, we have developed a wide range of partnerships. From the local IT consultant to the **main wholesale and white label partners**.

Every actor has its challenges and objectives. We have many various solutions for every level of partners. Our aim is to **help you grow your business**, while having a professional telecom partnership.

### THE WHOLESALÉ

### PROGRAM

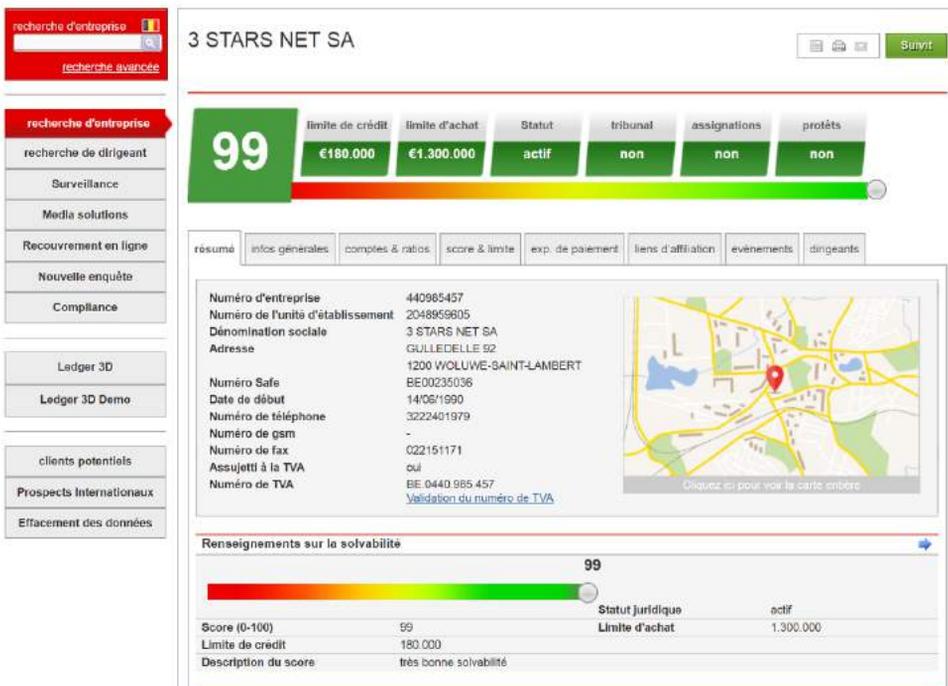
As we are continuously reinventing ourselves, we have brought into the market a **new way of doing business** with our high-level partners.

Thanks to a **unique high-end homemade solution**, you can truly become an **independent telecom operator**, managing your business via a wide series of functionalities which allow you to **connect, monitor and protect** your customers.



# Financial Health

creditsafe  
simply smarter



Financial health score at 99 % for the second consecutive year.  
Source [www.creditsafe.be](http://www.creditsafe.be) . Result taken the 01.02.2018

## Key Facts 2017

250+ Millions of minutes

were processed by 3StarsNet network  
this year.



190+ Wholesale Partners

Resell/repackage our services using  
our 4 different partnering programs.



500.000 € Invested

To keep improving our network, we  
invested more than half a million  
euro in our infrastructure and R&D...  
Please welcome our new redundants  
Cisco ASR 1002-HX.



20000+ Customers

Trusted 3StarsNet network for their  
communications.



Uptime 99,993%

Based on whole sale platform uptime,  
from 01/01/2017 to 31/01/2018. Total  
cumulative downtime: 99 min.



# Wholesale

## PARTNERSHIP FEATURES



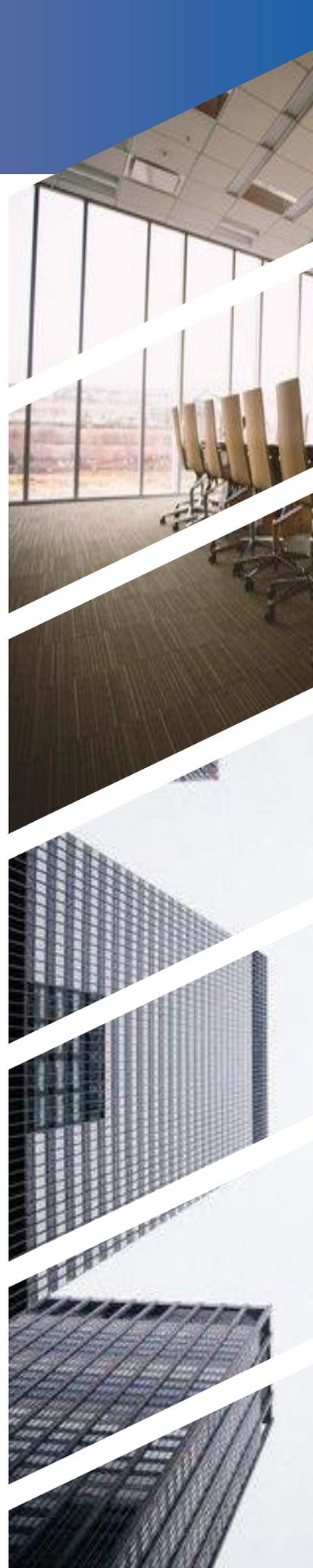
### CARRIER FEATURES

1. **Free multi-site SIP-Trunks** with free and unlimited channels\*.
2. **Inbound & outbound traffic**
3. **National, international, VAS** and toll free DIDs
4. **T38 support**
5. **Direct IP peering:** get locally peered to 3StarsNet Network (Interconnect point: InterXion)
6. **A-number pricing:** load your own rate plan with A-number pricing (Ability to invoice not only based on destination but also on calls' origin.). Related to anti-terrorism measures from regulated operators
7. **NPC program:** become your own operator and get your own numbers at NPA. We provide infrastructure and consultancy to manage it for you



### INTERFACE FEATURES

1. **Automatic Porting tool:** follow and execute your porting requests in real time
2. **Individual rate plans:** Get rated CDRs with your own Rate Plans
3. **Real time rated CDRs:** No delay to get your CDRs, easier your billing and monitoring
4. **Enriched CDRs:** customize your CDRs parameters, pass specific customers parameters, match your CDRs to your business needs
5. Purchase **new national DIDs** via APIs (*in progress for S1-2019*)



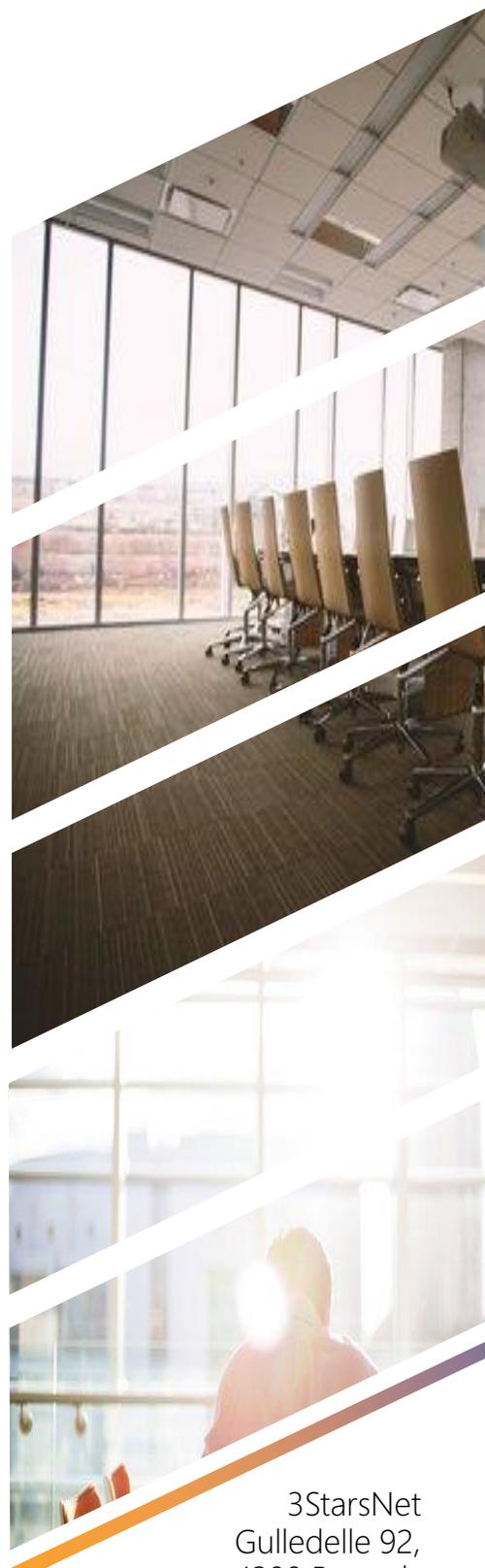
## QUALITY FEATURES

1. **Emergency calling:** Emergency address registration via APIs (legal purpose), give correct emergency call routing to redirect your calls to the right emergency center
2. **HD voice:** Support of HD codec G722, Isac ...
3. **SLA 24/7** on our network and infrastructure (TTR = 4H)
4. **MOS-Score reporting:** evaluate & Ensure the quality of every single call
5. Searchable and graphical **SIP analyzer:** see & analyses every call based on sip traces



## SECURITY FEATURES

1. **Real time calls monitoring:** Real time business insight on ongoing calls (accurate view on current consumption)
2. **Active Anti-hacking algorithm** auto detection and protect: handling maximum daily and monthly limits consumption, outbound channels limits, unique in house fraud detection algorithm system based on multiple parameters, such as destination zone, time frame, **user's** profile
3. **TLS/SRTP:** protect your calls call and its signalization (VoSIP)
4. **Block group of outgoing prefixes:** based on your needs, you can apply blocking VAS numbers, "Do Not Call Me List", International exotic destinations, etc.



## LOOK AND FEEL

Dashboard	3 DID'S IN ACCOUNT	49.97 CURRENT BALANCE	252 TOTAL CALLS SINCE AUG. 1, 2017	0 TOTAL CALLS LAST 30 DAYS					
View all DID's	(pre-paid)	View all CDR's	View all CDR's						
0.00 % National (peak)	0.00 % International (peak)	0.00 % Expensive (peak)							
€ 0.00 / € 20.00	€ 0.00 / € 10.00	€ 0.00 / € 10.00							
0.00 % National (off-peak)	100 % International (off-peak)	100 % Expensive (off-peak)							
€ 0.00 / € 210.00	€ 0.00 / € 0.00	€ 0.00 / € 0.00							
Latest calls									
Begin time	End time	Duration	DID	Direction	Status	Called number	Type	Cost	MOS
June 8, 2018, 8:39 a.m.	8:39 a.m.	8s	028808128	Outbound	OK	+3235001684	national	€ 0.001587	4.5
June 4, 2018, 11:22 a.m.	11:22 a.m.	2s	028808128	Outbound	OK	+3215333333	national	€ 0.000397	4.0
May 31, 2018, 3:26 p.m.	3:26 p.m.	23s	028808128	Outbound	OK	+3215333333	national	€ 0.004562	3.5
May 31, 2018, 3:25 p.m.	3:25 p.m.	5s	028808128	Outbound	OK	+3215333333	national	€ 0.000992	4.5

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